

Generic Shipping Policy

Shipping Policy:

Thank you for visiting and shopping at NastiKitchen. Following are the terms and conditions that constitute our Shipping Policy.

Domestic Shipping Policy

Shipment processing time: All orders are processed within 2-3 business days. Orders are not shipped or delivered on weekends or holidays. If we are experiencing a high volume of orders, shipments may be delayed by a few days. Please allow additional days in transit for delivery. If there will be a significant delay in the shipment of your order, we will contact you via email or telephone.

Due to the covid-19 pandemic, for circumstances out of our control. some of the shipped goods may result in delayed delivery.

Shipping rates & delivery estimates:

Shipping charges for your order will be calculated and displayed at checkout. We aim to deliver your purchases within 14 days of ordering.

Shipment method: our main shipping provider is Australia post for all national delivery. Delivery delays can occasionally occur.

Shipment confirmation & Order tracking

You will receive a Shipment Confirmation email once your order has shipped containing your tracking number(s) if available. The tracking number will be active within 24 hours of the shipment.

Customs, Duties and Taxes

Nastikitchen is not responsible for any customs and taxes applied to your order. All fees imposed during or after shipping are the responsibility of the customer (tariffs, taxes, etc.).

Damages

Nastikitchen is not liable for any products damaged or lost during shipping. If you received your order damaged, please contact the shipment carrier to file a claim. Please save all packaging materials and damaged goods before filing a claim.